



FOR IMMEDIATE RELEASE:

Avelo Reaches 300,000 Customer Milestone, Reflecting Strong Demand for Affordable and Convenient Travel in Rochester

Avelo serves five destinations from ROC

ROCHESTER, N.Y., Aug. 5, 2026 — Avelo Airlines today celebrates flying more than 300,000 Customers on over 2,400 flights at Frederick Douglass Greater Rochester International Airport (ROC). This milestone is a validation of the industry-leading affordability, reliability and convenience Avelo has introduced to Rochester-area travelers since taking flight at ROC in June 2023.

To celebrate this milestone, Avelo is offering affordable one-way fares from ROC starting at \$59*. Travelers can make reservations at AveloAir.com.

Avelo Airlines Head of Network and Revenue Trevor Yealy said, “Celebrating over 300,000 Customers in Rochester is an exciting milestone and a proud moment for everyone at Avelo. This achievement reflects the growing demand for affordable, convenient, and reliable air travel in the Rochester community. ROC’s unmatched convenience, combined with Avelo’s nonstop service and unique destination offerings, continues to make travel easier and more accessible than ever. We are incredibly grateful to the thousands of Customers who have trusted Avelo with their journeys and to our Crewmembers whose professionalism, teamwork, and dedication make that trust possible. As we celebrate this milestone, we look forward to inspiring even more travel and continuing to deliver the welcoming and dependable experience our Customers have come to expect from Avelo.”

Avelo serves five destinations from Rochester:

- Charlotte / Concord, N.C. (USA)
- Nashville, Tenn. (BNA)
- Orlando / Lakeland, Fla. (LAL)
- Raleigh / Durham, N.C.
- Wilmington, N.C. (ILM)

Rochester’s Most Reliable Way to Travel

Avelo has also achieved industry-leading reliability at ROC. When excluding weather-related cancellations outside Avelo’s control, the airline achieved a 99.3% completion rate, canceling less than 0.7% of flights at ROC. The airline also achieved an impressive on-time percentage of 85.1% of all Avelo ROC flights arriving at their destinations within 15 minutes of their scheduled

arrival time – this is the Department of Transportation’s (DOT) standard metric for reporting on-time performance in the U.S. airline industry, known as A14.

These results are provided by Anuvu, a leading aviation data services company also utilized by *The Wall Street Journal* for the publication’s annual airline ranking. Anuvu’s complete industry results and rankings are available at AveloAir.com.

America’s Most Convenient and Reliable Airline

Since taking flight on April 28, 2021, as America’s first new commercial scheduled airline in almost 15 years, Avelo has flown more than 10 million Customers on almost 80,000 flights. Avelo presently serves 37 destinations spanning 15 states and two Puerto Rican destinations: Aguadilla and San Juan.

Avelo has successfully ushered in a new era of convenience, choice and competition by using smaller, less crowded airports in large metro areas, offering travelers a closer airport to start their trip, as well as savings in parking and other costs, in addition to Avelo’s everyday low fares on nonstop flights.

On Avelo, Customers can choose to pay for what they value. Avelo offers a variety of seating options including our Stretch+ seats with extra legroom (34 inches +) and a blocked middle seat. Families can travel more with less cost and anxiety knowing children 14 and under will be automatically seated with an accompanying adult for no additional cost.

Customers can also choose to enroll in Avelo PLUS, a wildly popular membership program which offers exclusive benefits including immediate discounted fares, free priority boarding, and access to private fare sales. These benefits can be enjoyed by up to nine others traveling on a member’s itinerary – making it ideal for families or groups of friends traveling together.

Avelo recently launched the Avelo Airlines World Elite Mastercard, that gives cardholders Avelo Cash back on purchases, and when used to purchase travel on Avelo, gives the cardholder instant perks including a free carry-on bag, priority boarding, and the ability to secure a Standard seat for no added cost. As with Avelo PLUS, these perks are enjoyed by everyone on the cardholder’s reservation.

About Avelo Airlines

Avelo Airlines’ purpose is to *Inspire Travel* by saving travelers time and money. The airline offers Customers service from small convenient airports and everyday low fares. Avelo stands out as one of the leading U.S. airlines in on-time performance and reliability, reported by Anuvu a third-party data platform. The airline has a growing fleet of 16 Boeing Next Generation 737 aircraft. In 2028, Avelo will be the first US airline to fly the Embraer 195-E2 aircraft, a new, mainline jet aircraft with 140 seats in a 2 x 2 configuration where no one ever has a middle seat. Avelo placed an order for up to 100 Embraer E195-E2s in September 2025. Avelo serves 37 popular destinations across the United States, including its bases at Southern Connecticut’s Tweed-New Haven Airport (HVN), the Philadelphia / Delaware Valley’s Wilmington Airport (ILG),

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Central Florida's Lakeland International Airport (LAL), Charlotte's Concord-Padgett Regional Airport (USA) and, in November 2026, Collin County's McKinney National Airport (DTX). For more information visit AveloAir.com.

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**Airfare prices are per segment and include government taxes and fees. \$59 fare is available between ROC and LAL for September 2026 travel. Must be purchased by 8/9/26. Seats and days are limited. Per the Department of Transportation (DOT), advertised fares must include all government taxes and fees. Fare rules, routes and schedules are subject to change without notice and until ticketed. Restrictions may apply. Not valid on previously purchased itineraries. A \$25 charge per seated traveler applies to all bookings or changes made through Avelo's Customer Solutions Center. Additional fees for carry-on and checked bags, assigned seats and other optional services may apply. For full terms and conditions, please see Avelo's [Contract of Carriage](#).*