



FOR IMMEDIATE RELEASE:

Avelo Airlines Takes Flight this Week to Puerto Rico, Palm Beach and Albany from Concord / Charlotte

*Affordable one-way fares from USA start at \$34
Avelo adds second aircraft to USA base of operations
Avelo serves eight destinations from USA*

CHARLOTTE and CONCORD, N.C.; October 23, 2025 — Avelo Airlines takes flight this week with three nonstop routes at Concord-Padgett Regional Airport (USA) to San Juan, Puerto Rico; West Palm Beach, Florida; and Albany, New York. Avelo is the only airline offering nonstop service between USA and these three destinations. Affordable one-way fares start at \$34*.

Avelo operates these routes utilizing Boeing Next-Generation 737 aircraft, flight information is below. These exclusive routes expand on Avelo's affordable, convenient and industry-leading reliable air service introduced to the Queen City region in May 2024. Travelers can book at AveloAir.com.

Avelo Airlines Founder and CEO Andrew Levy said, "The start of Avelo's three new nonstop routes in Charlotte / Concord, and the addition of a second based aircraft, highlights the continued demand for convenient, affordable and industry-leading reliability in the Queen City region. Likewise, getting to Charlotte and everything the Concord area has to offer is now easier than ever for those Puerto Rico, West Palm Beach and Albany travelers. As the only airline offering nonstop service to these destinations from USA, we are making it more convenient and affordable for our Queen City Customers to enjoy Avelo's eight popular nonstop destinations."

From the Concord-Padgett Regional Airport (USA):

Avelo serves eight nonstop destinations from its USA base.

San Juan, Puerto Rico (SJU)

- Twice weekly service on Wednesdays and Saturdays

West Palm Beach, Florida (PBI)

- Four-times weekly service on Mondays, Thursdays, Fridays and Sundays

Albany, New York (ALB)

- Four-times weekly service on Mondays, Thursdays, Fridays and Sundays

Investing and Growing in Concord/Charlotte

Concord-Padgett Regional Airport (USA) is conveniently situated just a short drive from downtown Charlotte and its suburbs. USA's refreshingly small and welcoming hometown airport size makes it a fast, easy and stress-free alternative to the long lines, congestion and frequent flight delays at Charlotte Douglas International Airport (CLT).

Avelo opened its Concord/Charlotte base on March 6, 2025, initially positioned one Boeing Next-Generation 737 and added the second aircraft today, October 23, 2025.

Avelo will serve eight nonstop destinations from USA: Albany, N.Y. (ALB); Boston / Manchester, N.H. (MHT); Lakeland / Orlando, Fla. (LAL); New Haven, Conn. (HVN); New York / Long Island, N.Y. (ISP); Rochester, N.Y. (ROC); San Juan, Puerto Rico (SJU); and West Palm Beach, Fla. (PBI).

America's Most Reliable and Convenient Airline

Since taking flight on April 28, 2021, Avelo has flown more than 8.1 million Customers on over 65,000 flights. Today Avelo serves 41 cities spanning 15 states and Puerto Rico, as well as three international destinations: Jamaica, Mexico and the Dominican Republic.

Avelo has unlocked a new era of convenience, choice, and competition by flying to primarily underserved communities across the country. Most Avelo routes include at least one small, convenient airport. This makes traveling with Avelo a smoother, easier and more enjoyable experience than contending with the crowds, congestion and long walks at larger airports.

Avelo is distinguished by its industry-leading reliability. In 2024, Avelo ranked #1 in on-time performance and achieved the lowest flight cancellation rate in the U.S. airline industry. These results are provided by Anuvu, a leading aviation data services company also utilized by *The Wall Street Journal* for the publication's annual airline ranking. Anuvu's complete industry results and rankings are available at AveloAir.com.

Avelo also delivers world-class customer satisfaction, exemplified by our Net Promoter Scores (NPS), which consistently rank among the best airlines and most admired brands in the world.

Avelo Airlines launched Avelo PLUS in Fall 2025, a new membership program offering travelers exclusive benefits and savings. Members enjoy benefits like discounted fares, free priority boarding, special promotions, a \$50 renewal bonus, and the ability to share perks with up to nine others. Designed to add value and convenience, Avelo PLUS enhances the airline's affordable service with added rewards for loyal customers.

Avelo also offers a range of seating options. These include Standard, Stretch, and Stretch+ seating. Stretch provides extra legroom, with pitch ranging from 32 inches to over 36 inches. Stretch+ features a unique upgrade where the middle seat is blocked for added comfort and space. Customers can also purchase window and aisle seats in advance of their flight. In addition to advanced seat assignments, Avelo offers several unbundled travel-enhancing

options that give Customers the flexibility to pay only for what they value, including priority boarding, checked bags, carry-on overhead bags, and a pet in the cabin.

Additionally, families can travel with ease knowing every child 14 and under will be automatically seated with an accompanying adult at no additional cost.

About Avelo Airlines

Avelo Airlines' purpose is to *Inspire Travel* by saving travelers time and money. The airline offers Customers safe, convenient travel, everyday low fares, and a caring travel experience. Avelo stands out as the leading U.S. airline in on-time performance and reliability. The airline currently operates a fleet of 22 Boeing Next Generation 737 aircraft and in 2027, will become the first U.S. airline to fly Embraer 195-E2s, with an order of up to 100 new aircraft. Today Avelo serves over 40 popular destinations across the United States, Jamaica, Mexico and the Dominican Republic, including its six bases at Southern Connecticut's Tweed-New Haven Airport (HVN), the Philadelphia / Delaware Valley region's Wilmington Airport (ILG), Raleigh-Durham International Airport (RDU), Central Florida's Lakeland International Airport (LAL), Charlotte's Concord-Padgett Regional Airport (USA) and Coastal North Carolina's Wilmington International Airport (ILM). For more information visit AveloAir.com or the Avelo Newsroom at AveloAir.com/Newsroom.

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*Affordable one-way fares include government taxes and fees. Fares start at \$34 between USA and ALB for travel between December 4 and December 15, 2025. Fares must be booked by October 30, 2025. Fares are available on a limited number of flights and seats. Additional fees for carry-on and checked bags, assigned seats and other optional services may apply. A \$25 charge per seated traveler applies to all bookings or changes made through Avelo's Customer Support Center. For full terms and conditions, please see Avelo's [Contract of Carriage](#).