



For Immediate Release:

Avelo Airlines Tops Industry in April Operational Reliability

*Avelo ranked #1 in on-time performance among all U.S. carriers in April
Avelo achieved industry's lowest flight cancellation rate with no cancellations in April*

HOUSTON; May 8, 2024 — Avelo Airlines announced today it led the U.S. airline industry in operational reliability in April. The airline ranked #1 in on-time performance and achieved the lowest flight cancellation rate among all U.S. carriers.

These results are reported by Anuvu based on their third-party data platform. Anuvu is utilized by *The Wall Street Journal* for the publication's annual best and worst airline ranking.

Avelo delivered an on-time performance in April with 88.6% of its flights arriving at their destinations within 15 minutes of their scheduled arrival time – the Department of Transportation's (DOT) standard metric for reporting on-time performance in the U.S. airline industry known as A14. Avelo's #1 ranking eclipsed the industry average of 80.1%.

Avelo also achieved the lowest flight cancellation rate among all U.S. carriers, cancelling 0% of its flights in April. That means Avelo operated every one of their 1,371 scheduled flights last month during the height of the busy spring break travel period.

Avelo Airlines Founder and CEO Andrew Levy said, "Nothing is more important to our Customers than getting them where they want to go, on-time, and with their bags. Since Avelo's debut three years ago, we have been providing our Customers with some of the industry's highest levels of operational reliability. April's #1 on-time performance ranking and lowest flight cancellation rate are the latest validation of the relentless operational discipline and Customer-focused teamwork our 1,000 Avelo Crewmembers bring to every flight."

Year-to-date (January through April) Avelo ranked #2 in on-time performance and delivered the second-best flight cancellation rate in the industry. Avelo's 2024 results build on its 2023 industry-leading performance in which the airline achieved the lowest flight cancellation rate and ranked #2 in on-time performance.

Last week Avelo began inaugurating the first of 17 new routes taking flight over the next two months, including 10 new destinations: Albany, NY (via ALB); Atlanta, GA (via ATL); Charlotte / Concord, NC (via USA); Destin / Fort Walton Beach, FL (via VPS); Houston, TX (via HOU); Knoxville, TN (via TYS); Orlando / Lakeland, FL (via LAL); Miami, FL (via MIA); St. Louis, MO (via STL); and Traverse City, MI (via TVC).

America's Most Convenient Airline

Avelo was founded to Inspire Travel by saving its travelers time and money. Since taking flight on April 28, 2021, Avelo has flown more than 4.6 million Customers on over 36,000 flights. Today Avelo operates 77 routes connecting 52 destinations spanning 23 states and Puerto Rico.

Avelo has unlocked a new era of convenience, choice, and competition by flying unserved routes to primarily underserved communities across the country. Every route has at least one small, easy to use airport. This makes every Avelo journey a smooth, easy, and more enjoyable experience than contending with the crowds, congestion, and long walks at larger airports.

Avelo Customers can always change or cancel their itineraries with no extra fees. Additionally, families can travel with ease knowing every child 13 and under will be automatically seated with an accompanying adult at no additional cost.

Avelo offers advanced seat assignments for sale. One third of its seats are extra leg room seats, ranging from 32 inches to more than 36 inches, offering a more comfortable experience for Customers who value more space. In addition to advance seat assignments, Avelo offers several unbundled travel-enhancing options that give Customers the flexibility to pay only for what they value, including priority boarding, checked bags, carry-on overhead bags, and bringing a pet in the cabin.

About Avelo Airlines

Avelo Airlines was founded with a simple purpose — to *Inspire Travel*. The Houston-based airline offers travelers time and money-saving convenience, everyday low fares, and a refreshingly smooth, caring, and reliable travel experience. Operating a fleet of 16 Boeing Next-Generation 737 aircraft, Avelo serves 52 popular destinations across the United States, including its six bases at Los Angeles' Hollywood Burbank Airport (BUR), Southern Connecticut's Tweed-New Haven Airport (HVN), Orlando International Airport (MCO), the Philadelphia and Delaware Valley region's Wilmington Airport (ILG), Raleigh-Durham International Airport (RDU), and the Bay Area's Sonoma County Airport (STS). For more information visit AveloAir.com or the Avelo Newsroom at AveloAir.com/Newsroom.

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