

FOR IMMEDIATE RELEASE:

VIAJA CON AVELO! Avelo Airlines First 100 Days of Puerto Rico Service is Off to High-Flying Start in Connecticut

Travel-inspiring one-way fares start at \$108

NEW HAVEN, Conn.; March 1, 2024 — Avelo Airlines marked its 100th day of service on its nonstop route between Southern Connecticut's most convenient airport – Tweed New Haven Airport (HVN) and Puerto Rico's San Juan Luis Muñoz Marín International Airport (SJU). This new route marked the first expansion of Avelo beyond the continental United States.

To celebrate this milestone, Avelo is offering a travel-inspiring \$108* one-way fare between New Haven and Puerto Rico. The commemorative fare is available at <u>AveloAir.com</u>.

During Avelo's first 100 days of service on this route, the airline flew nearly 10,000 Customers on more than 60 flights. Avelo has also achieved an impressive level of reliability during its few months of operation on this route. When excluding weather-related cancellations outside Avelo's control, the airline achieved a 100% completion rate, meaning the airline did not cancel any flights between HVN and SJU.

Avelo is also happy to partner with Legend Food Service, an East Haven small business, to provide plantain chips for the Avelo flights to SJU. Plantain chips are an authentic Puerto Rican snack, perfect for nonstop Avelo flights.

Avelo Chairman and CEO Andrew Levy said, "We have been very encouraged with the initial response to our service between San Juan and New Haven. As we start our third year at HVN, it's clear more and more travelers are discovering the affordability, convenience and reliability of flying Avelo to San Juan and the other popular destinations we serve from Southern Connecticut."

New Haven Mayor Justin Elicker said, "We are thrilled, but not surprised, that Avelo's direct flight between New Haven and San Juan has been so successful. Many New Haven residents have deep and longstanding ties to Puerto Rico, and the direct flight has further strengthened this cultural bond and connection. It's wonderful for residents from both locations to visit family and friends and for tourists to get to experience New Haven and San Juan, which are both vibrant and welcoming cities."

New Haven Alder Carmen Rodriguez said, "The Avelo flight to Puerto Rico has given New Haven residents an affordable, easy way to visit the island. It is a terrific asset for our community."

Legend Food Service General Manager David Murphy said, "It's been terrific working with the Avelo team to provide snacks on the SJU flights. We are grateful they chose to utilize a small business right here in East Haven."

The New Haven Way to Connecticut's Puerto Rican Community

Connecticut is home to roughly 300,000 Puerto Ricans who represent almost half of the entire Hispanic population in the state (46.5%), one of the highest percentages in the nation. Additionally, there are roughly 90,000 Puerto Ricans in the greater New Haven region.

Tweed-New Haven Airport is located on Connecticut's coast and is a convenient gateway to all 15 towns that make up Greater New Haven. HVN's adjacency to multiple major highways and commuter railways makes visiting the New England and New York regions easier than ever. The airport is a refreshingly smooth and simple alternative hometown airport experience that will make this passport-free overseas journey faster, easier and more relaxing than ever.

Avelo serves 21 nonstop destinations from Tweed Airport:

- Atlanta, Ga. (ATL)
- Charleston, S.C. (CHS)
- Charlotte / Concord, N.C. (USA)
- Chicago, Ill. (via MDW)
- Daytona Beach, Fla. (DAB)
- Destin / Fort Walton Beach, Fla. (VPS)
- Fort Lauderdale, Fla. (FLL)
- Fort Myers, Fla. (RSW)
- Greenville / Spartanburg, S.C. (GSP)
- Knoxville, Tenn. (TYS)
- Myrtle Beach, S.C. (MYR)

- Nashville, Tenn. (BNA)
- Orlando, Fla. (MCO)
- Raleigh / Durham, N.C. (RDU)
- San Juan, Puerto Rico (SJU)
- Sarasota / Bradenton, Fla. (SRQ)
- Savannah, Ga. / Hilton Head, S.C. (SAV)
- Tampa, Fla. (TPA)
- Washington, D.C. / Baltimore, Md. (BWI)
- West Palm Beach, Fla. (PBI)
- Wilmington, N.C (ILM)

America's Most Convenient Airline

Avelo was founded to Inspire Travel by saving its Customers time and money. Since taking flight on April 28, 2021, Avelo has flown 4.1 million Customers on over 30,000 flights. Today, Avelo serves 48 destinations in 23 states and Puerto Rico.

Along the way, Avelo has unlocked a new era of convenience, choice and competition by flying unserved routes to primarily underserved communities across the country. On almost every route, at least one airport is a small, easy to use airport – making every Avelo journey easier and more enjoyable.

Avelo Customers can always change or cancel their itineraries with no extra fees. Additionally, families can travel with ease knowing every child 13 and under will always be automatically seated with an accompanying adult at no additional cost.

Additionally, Avelo offers advanced seat assignments for sale. One third of its seats are extra leg room seats, ranging from 32 inches to more than 36 inches, offering a more comfortable experience for Customers who value more space. In addition to advance seat assignments, Avelo offers several unbundled travel-enhancing options that give Customers the flexibility to pay only for what they value, including priority boarding, checked bags, carry-on overhead bags, and bringing a pet in the cabin.

Avelo is distinguished by its industry-leading reliability. In 2023, the airline achieved the lowest flight cancellation rate in the U.S. airline industry and ranked #2 in on-time reliability. These results are based on Anuvu's third-party data platform (the same company and platform utilized by *The Wall Street Journal* for the publication's annual best and worst airline ranking, which excluded Avelo as well as other airlines in its coverage that did not meet the publication's size threshold).

About Avelo Airlines

Avelo Airlines was founded with a simple purpose — to *Inspire Travel*. The airline offers travelers time and money-saving convenience, everyday low fares, and a refreshingly smooth, caring and reliable travel experience. Operating a fleet of 16 Boeing Next-Generation 737 aircraft, Avelo serves 48 popular destinations across the United States, including its six bases at Los Angeles' Hollywood Burbank Airport (BUR), Southern Connecticut's Tweed-New Haven Airport (HVN), Orlando International Airport (MCO), the Philadelphia and Delaware Valley region's Wilmington Airport (ILG), Raleigh-Durham International Airport (RDU), and on May 1, 2024, Avelo will move its Las Vegas base at Harry Reid International Airport (LAS) to the Bay Area's Sonoma County Airport (STS). For more information visit <u>AveloAir.com</u> or the Avelo Newsroom at <u>AveloAir.com/Newsroom</u>.

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*Introductory one-way fares include government taxes and fees. Fares start at \$108 for travel between HVN and SJU for travel between May 1 and May 31, 2024. Fares must be booked by March 7, 2024. Fares are available on a limited number of flights and seats. Additional fees for carry-on and checked bags, assigned seats and other optional services may apply. A \$25 charge per seated traveler applies to all bookings or changes made through Avelo's Customer Support Center. For full terms and conditions, please see Avelo's <u>Contract of Carriage</u>.